



# RETURNS POLICY

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## Procedure and conditions for returning goods

RECHNER Sensors is generally not obliged to return devices that are in perfect condition and undamaged. Please note: Products with a safety-related background, such as ATEX, IECEx or hygienic design, are completely excluded from return.

### 1. Return delivery document and declaration of decontamination

The PURCHASER undertakes to send the return delivery document with the decontamination declaration to RECHNER Sensors together with the goods. The return shipment shall be carried out at the PURCHASER's expense. The decontamination declaration must be clearly visible from the outside. If this decontamination declaration is not visible from the outside, the shipment will be returned at the PURCHASER's expense.

### 2. Conditions for the return or exchange of articles

The return of faultless articles as a gesture of goodwill may be considered if the following conditions apply:

- They are not safety-related articles such as ATEX, IECEx or hygienic design articles.
- The articles were not delivered as part of a minimum order requirement.
- They are not application- or customer-specific special articles.
- The articles are in their original condition, in original packaging and not damaged.
- The articles meet the latest technical standards of RECHNER Sensors and are not discontinued.
- The certification status of the article is current.
- The delivery date of the article is not more than three months ago.
- The eligibility for return of the inventory item shall be at the sole discretion of RECHNER Sensors.
- The value of the credit note shall be based on the former purchase price (net price).
- If the article is returned as a gesture of goodwill, that is, due to no fault of RECHNER Sensors, then 30% of the former purchase price will be deducted for processing, checking and restocking each article.

### 3. Delivery address

Approved returns together with the return delivery document shall be sent to the following address:

RECHNER Industrie-Elektronik GmbH  
Warenannahme  
Gaußstraße 6 – 10  
D-68623 Lampertheim