

# RETURNS CONDITION FOR SAMPLE PRODUCT(S)

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Thank you very much for your confidence in us and our products, shown with the readiness to test a sample device in your application. We wish you all success. If you have any questions, please do not hesitate to contact our application specialists. Your feedback is important to us. It helps us to continue in developing our products according to your applications. Your requirements and wishes are valuable parameters for us and support us in maintaining our goal of continuous improvement and customer orientation. Please fill in the returns document and tell us the reason for the return and how far you are satisfied with the product in your application.

## Procedure for return deliveries

You can help us to process the return faster by following the steps below.

When returning sample devices, we ask you to perform the following steps:

- Use our original packaging, if still available, for the return delivery.
- You received together with the products a "Returns Document / Decontamination Declaration". We kindly ask you to fill this document in and attach it outside of the packaging, so that the decontamination declaration is visible for our department for incoming goods.
- If you wish to return more than one product, you can copy the returns document for samples or you can download it from our website (link: [https://www.rechner-sensors.com/Documentations/Delivery\\_Conditions/Reshipments:/Return Document - Decontamination Declaration for Samples](https://www.rechner-sensors.com/Documentations/Delivery_Conditions/Reshipments:/Return_Document_-_Decontamination_Declaration_for_Samples))
- After control of the product/s in our house, we will send you the regulation.
- Please return the product to the following address:  
RECHNER Industrie-Elektronik GmbH  
Warenannahme  
Gaußstraße 6 – 10  
D-68623 Lampertheim

If you are not satisfied with the test result with the sample product, we will be happy to help you to choose the right product for your application from our portfolio.